



**COUNTY OF SAN BERNARDINO
POLICY MANUAL**

NO. 06-13

ISSUE 2

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EFFECTIVE 08/05/08

SUBJECT:

**AMERICANS WITH DISABILITIES ACT
TITLE II – PUBLIC ACCESS**

APPROVED

PAUL BLANE

CHAIRMAN, BOARD OF SUPERVISORS

POLICY

It is the policy of the County of San Bernardino to provide access to its programs and services for individuals with disabilities in accordance with Title II of the Americans with Disabilities Act of 1990 (ADA). Oversight of compliance activities is the responsibility of the Public Access ADA Coordinator.

AUTHORITY

Title II of the ADA prohibits discrimination in the services, programs, and activities of all state and local governments on the basis of disability and establishes requirements for making programs accessible to individuals with disabilities and for providing equally effective communications.

PURPOSE

To establish complaint resolution procedures in compliance with Title II of the ADA to ensure public access to all County facilities, programs, services and activities.

PROCEDURES

The County of San Bernardino has established, pursuant to Title II {28 C.F.R. PART 35.107(b)} of the ADA, a formal complaint procedure to be used by individuals with disabilities alleging violation of Title II of the ADA. The Department of Risk Management administers the investigation of such complaints. All inquiries concerning the County's efforts to make its programs and services accessible to individuals with disabilities should be directed to the Department of Risk Management, Public Access ADA Coordinator at 222 West Hospitality Lane, 3rd Floor, San Bernardino, CA 92415-0016; (909) 386-8682 (voice) or California Relay Service – 711 (for TTY users).

Individuals are not required by federal regulations to use this complaint procedure, but may file a complaint directly with the appropriate federal enforcement agency.

ATTACHMENTS

ADA Public Notice, ADA Grievance Procedure, and Public Access ADA Complaint Form