

WELCOME TO EYEMED

Vision benefits
for every set
of eyes

**San Bernardino
County**

eye
Med



EyeMed 101

- What's included within your vision benefits
- Who are our providers
- How EyeMed makes it easy for members
- Where to go for additional resources

The Comprehensive Eye Exam

Our providers conduct comprehensive eye examinations to diagnose or detect existing conditions of the eye and vision system. Our standards follow those established by the American Academy of Ophthalmology in the "Preferred Practice Patterns" & the American Optometric Association in Clinical Practice Guidelines.

The exam includes:

- Dilation (if needed)
- Case history
- Patient observation
- Clinical diagnostic testing, including binocular function
- Refractive status
- Color vision testing
- Stereopsis testing
- Assessment, diagnosis and treatment plan

When should a member visit their medical doctor?

For any eye disease or serious condition that may be found during their eye exam.

Your vision benefits at-a-glance

General Plan

Comprehensive eye exam every plan year,
covered with \$0 copay – PLUS...



\$120 frame allowance
every plan year and
**County of SB members:
\$170 at PLUS Providers**



\$0 lens copay plus fixed
pricing on options,
every plan year



\$120 contact lens
allowance, with coverage
for fit and follow-up
every plan year

Your vision benefits at-a-glance

Exempt Plan

Comprehensive eye exam every plan year,
covered with \$0 copay – PLUS...



\$135 frame allowance
every plan year and
**County of SB members:
\$185 at PLUS Providers**



\$0 lens copay plus fixed
pricing on options,
every plan year



\$135 contact lens
allowance, with coverage
for fit and follow-up
every plan year

Special offers for 2026¹

Rotating offers currently include:*

- LensCrafters®: Extra \$100 off a complete pair purchase
- Target Optical®: \$150 off annual supply of contact lenses
- Glasses.com: \$40 off Transition or Polarized lens
- LasikPlus®: Up to \$1200 off LASIK²

*Discounts are in-network only and are not insured benefits. May not be available on all plans. Confirm if offered by your provider. Listed offers expire. See offer for exclusions.

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Everyday discounts*

- 40% off additional pairs of glasses
- Discounted, set pricing on hearing aids with Amplifon - up to 64% savings³
- 20% off any remaining frame balance
- 20% off noncovered items
- 15% off LASIK or 5% off promotional pricing
- Discounts through eyeRewards member program

¹ Please see Special Offers on Member Web for details. ² Offer can be combined with vision benefits but cannot be combined with other offers. ³ Average EyeMed member savings off manufacturer's suggested retail price as of 2021 through Amplifon Hearing. Prices differ based on hearing aid model purchased. Your actual savings may vary.



How to find an eye doctor



Use the Enhanced Provider Search on eyemed.com



Download and use the EyeMed Members App (available in the App Store or Google Play)



Check the listing of the closest eye doctors from your Welcome Kit (you'll get this after you enroll)

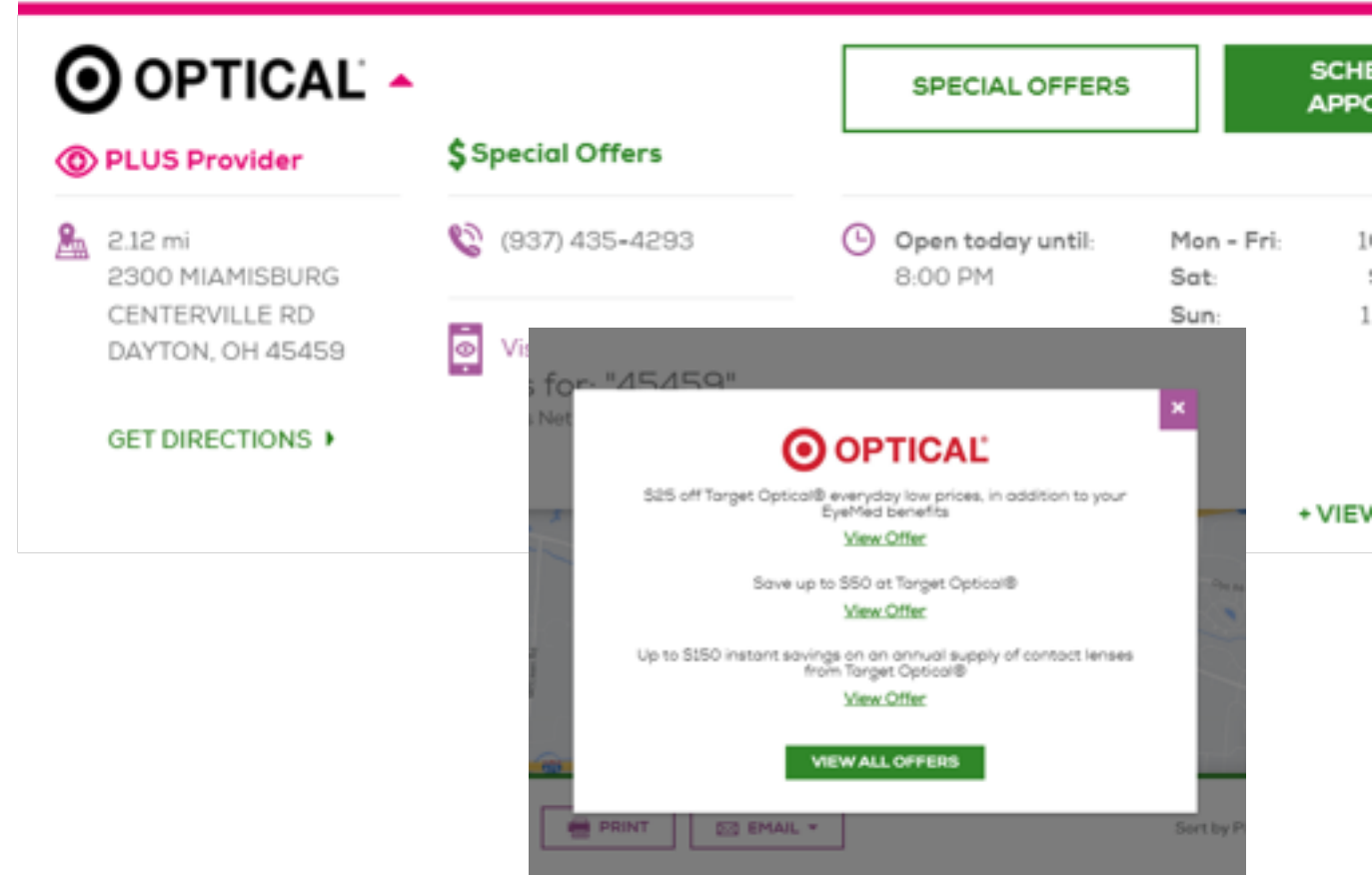
Select Network



Provider Locator: New Enhancements

Easier access to savings. Using our Provider Locator, members can now search for providers with Special Offers¹

- Special Offers button now appears on locations with available special offers
- Members can click button to view the details by location²



¹Discounts are in-network only and are not insured benefits. ²Details of the Special Offer are only provided post member log-in. Our public provider locator only displays the Special Offers icon indicating a Special Offer is available at that location.

Know Before You Go¹

Your selections:

Eye exam with glasses	✓
Basic frame	✓
Single vision lens	✓
Plastic	✓

Retail Price: \$315

Vision plan savings -\$179.50

Estimated out-of-pocket cost: \$135.50²

KNOW BEFORE YOU GO

Know Before You Go
out-of-pocket cost
estimator



EDUCATION TOOLS

The right options for you

Estimated out-of-pocket cost: \$135

What kind of lens will you require?

- Single Vision
- Used Offload
- Standard No-Line Progressive
- Premium No-Line Progressive

Back

Continue



We've done the math, and here's the good news.

You will have estimated savings of \$179.50 thanks to your Great Savings vision insurance!

Your selections:

- Eye Exam With glasses
- Basic Frame
- Single Vision
- Plastic

Retail Price:	\$315
Great Savings Vision Plan Savings:	-\$179.50
Estimated out-of-pocket cost:	\$135.50

There's so much more to your vision benefits than costs and coverage. With members-only savings and discounts, simplified paperwork, and access to a vast network of leading retailers and independent providers, you're in good hands.

In addition to your vision benefits, you can also grab extra discounts just for being a member:

- 40% off your second pair of contact prescription eyeglasses
- 40% off non-prescription sunglasses
- Reduced out-of-pocket on balances over your frame allowance
- Discount on balances over your contact lens allowance
- Access to special offers and coupons that are always updated in your Member Portal account

Find an eye doctor and make your eye exam appointment online today.

Find a provider and
make an
appointment.

**CUSTOMIZED OUT-OF-POCKET
COST**

Disclaimer

¹Excludes the following plans: reseller, exam-only, safety & VDT, global allowance and declining balance.

²Illustrative example only

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Member tools

Member website

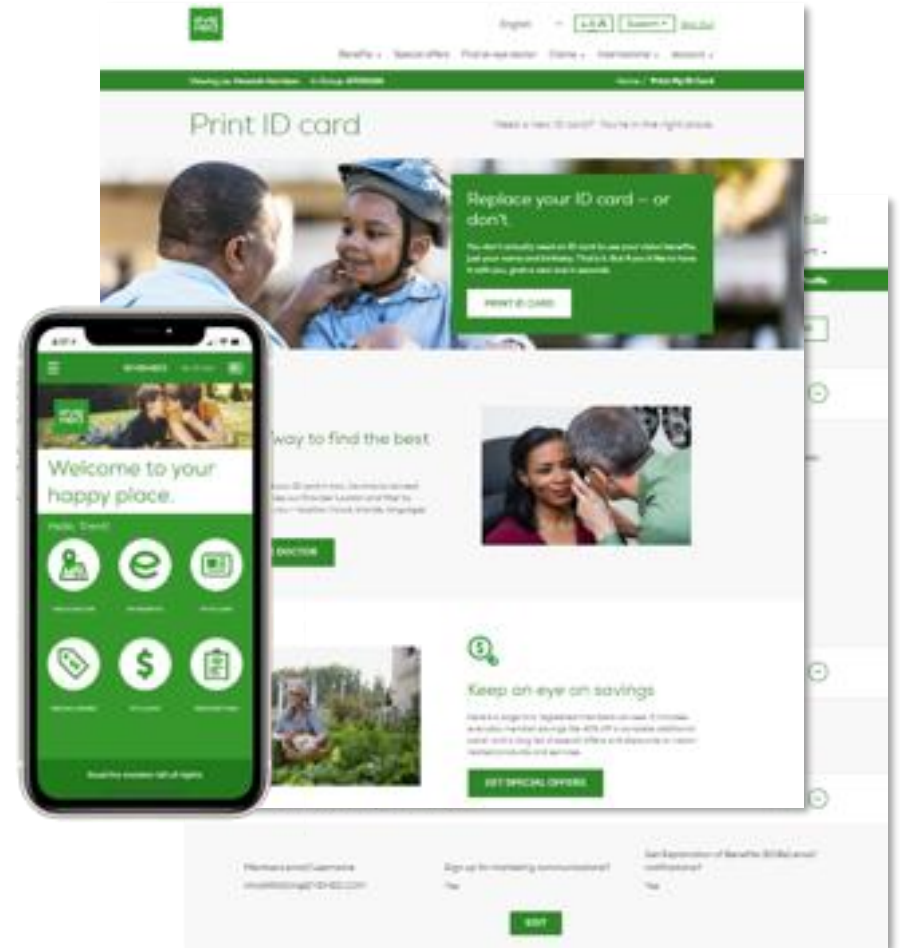
- Enhanced provider search with online appointment booking¹
- View benefits and eligibility
- Know Before You Go tool
- Shop savings with special offers
- Download ID cards and EOBs
- Check claim status
- Savings summary

Text alerts

- Quick tips and guides
- Special offers
- Wellness information

Mobile app

- With facial recognition and 1-touch ID
- Provider locations/directions
- ID card and benefit details
- Special offers
- Set exam and refill reminders
- Save a prescription



¹At select locations. ²EyeMed incoming call analysis, 2021. ³EyeMed Customer Care Center Reporting, 2021. ⁴Purdue University Benchmark Portal independent assessment of call centers nationwide, 2022.

Customer Care Center

Service that barely sleeps

(866)723-0514

You can self-serve with our IVR:

- Provider Locator
- Plan Benefits
- ID Cards
- Claim Form
- Claim Status
- Laser Surgery information

362 Days

of availability per year

Mon. to Sat.:

4:30am – 8pm PST

Sun.: 8am– 5pm PST

Simply state "Agent" or "Customer Service" in order to be directly routed to a live representative

¹Purdue University Benchmark Portal independent assessment of call centers nationwide

²EyeMed incoming call analysis, 2017

Mon. to Sat.:

4:30am – 8pm PST

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Sun.: 8am– 5pm PST

Enroll today

There's more to
love with EyeMed

Learn more at
enroll.eyemed.com

The EyeMed logo, featuring the word 'eye' in a lowercase sans-serif font above the word 'Med' in a similar font, both in white on a purple square background.

eye
Med

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