

Now more than ever, you need easy access to manage your company's benefits

We've made it even easier for you to manage your company benefits online



At MetLife, listening to our customers and helping them navigate life, has never been more important. We've enhanced our **Total Absence Management (TAM)** experience with a **new** look and feel and have made it even easier for you to navigate your benefits online.

What's New?



Ability to subscribe to an absence report and push email notifications



Ability to add/remove absence backup managers



Ability to view upcoming direct report absences and view surrogates assigned by the managers



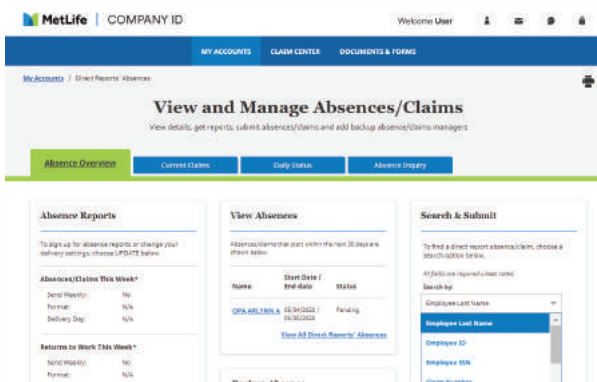
Alerts to managers of any absences pending managers review

What does it look like?

The screenshot displays the MetLife online portal interface. At the top, there is a navigation bar with 'MetLife | COMPANY ID' on the left and 'Welcome User' on the right. Below this is a secondary navigation bar with 'MY ACCOUNTS', 'CLAIM CENTER', and 'DOCUMENTS & FORMS'. The main content area is titled 'View and Manage Absences/Claims' and includes a sub-header 'View details, get reports, submit absences/claims and add backup absence/claims managers'. There are four tabs: 'Absence Overview' (selected), 'Current Claims', 'Daily Status', and 'Absence Inquiry'. The 'Absence Overview' tab is active, showing three main sections: 'Absence Reports', 'View Absences', and 'Search & Submit'. The 'Absence Reports' section includes options for 'Absences/Claims This Week*' and 'Returns to Work This Week*', with fields for 'Send Weekly', 'Format', and 'Delivery Day'. The 'View Absences' section shows a table of absences with columns for 'Name', 'Start Date / End date', and 'Status'. A table entry shows 'DPA, ARLYNN A' with dates '05/04/2020 / 05/05/2020' and status 'Pending'. The 'Search & Submit' section has a search box and a dropdown menu for 'Employee Last Name'. A 'Backup Absence Managers' section is also visible at the bottom.

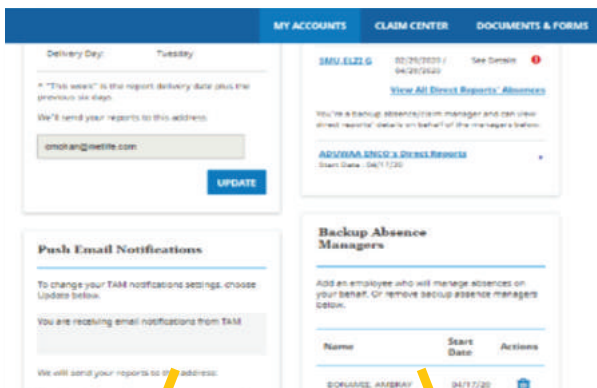
Less clicks to get you where you need to go...

We've prioritized the **Total Absence Management (TAM)** information that we know to be important to you. Making it easier to access and digest, we have essentially established an environment that puts **all** of the pertinent information right at your fingertips.



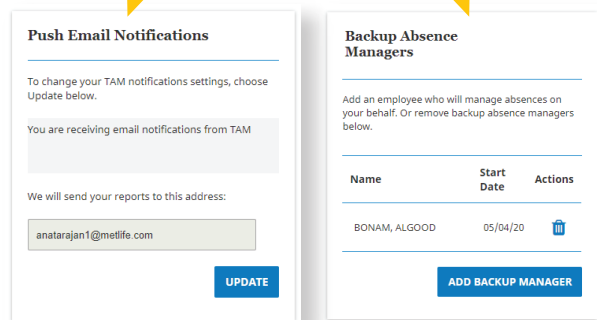
Direct Report Search & Absence Submissions

- Ability to easily search for a direct report
- Ability to submit an absence on an employee's behalf



Push Notifications

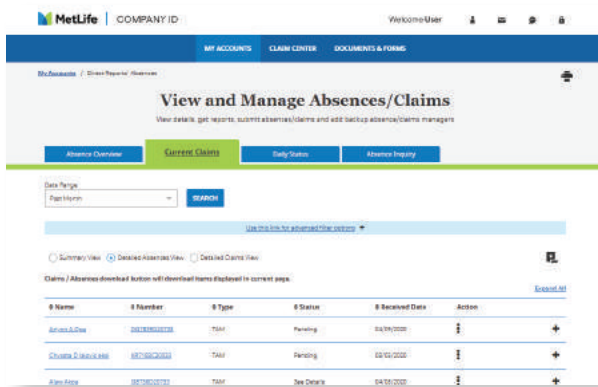
- Ability to update email notifications



Back Up Manager

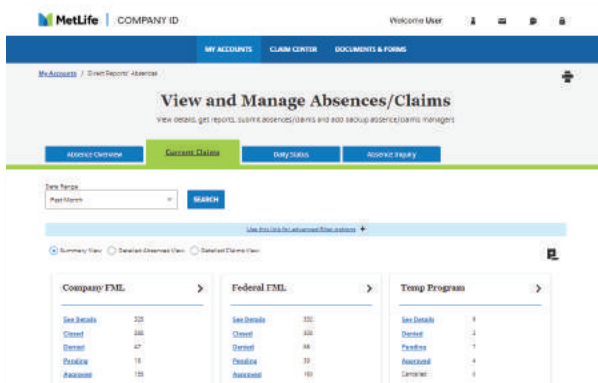
- Ability to add or delete a back up manager on your behalf

Less clicks to get you where you need to go...



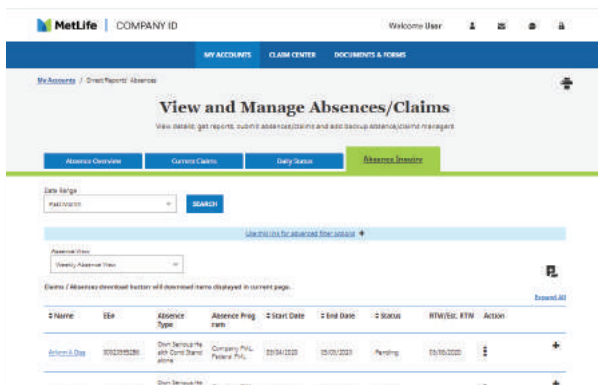
Current Claims / Absences List View

- View all absences and claims in a list view format
- Manager can select detailed absences view
- Manager can select detailed disability claims view



Daily Status

- View any claims or absences with any activity on a specific day, categorized by type
- View claims or absences within a list view by event



Absence Inquiry View

- Ability to inquire on absences (i.e. requests waiting review, monthly absence review, upcoming return to work, etc.)
- Ability to take an appropriate action on an absence

At MetLife, we are committed to navigating life together and continually searching for the most optimal customer experience.